



Mammee Bay Villas Quality Assurance Statement

Mammee Bay Villas aims to provide excellent services to our customers and partners in order to achieve total customer satisfaction.

Mammee Bay Villas is committed to working with organizations and individuals that share our ethos.

Mammee Bay Villas will not work with organizations or individuals that are unethical, do not demonstrate good practice nor share Mammee Bay Villas' customer-focused approach.

Mammee Bay Villas will provide services that meet (or preferably exceed) our Customer and partner expectations.

Mammee Bay Villas will undertake the following in order to achieve the above:

- Regular visits to properties represented
- Provide information that is accurate and true in print and image
- Monitoring of Service provision using customer and partner feedback
- Using customer and partner feedback to continuously improve services